

423

homes heated with energy efficient heating, including

- 22 Radiant heaters
- 27 Ducted heat pumps
- 374 Heat pumps

We installed

- 21 Ventilation systems
- 27 Showerdomes
- 28 Extractor fans

Wilderkids provided

28

days of school holiday programme outdoor adventures which were attended by

971

children aged 5-12

1,335

Employees helped as part of the Your Sustainable Workplace programme

84

Homes' lighting replaced with energy-efficient LED lightbulbs (that's about 840 LEDs)

240

Home Energy Saver Programme assessments completed

179

Households took up an energy or water-saving measure

185

Healthy homes assessments for low-income households experiencing health issues linked to cold, damp housing

This included

110

Visits for *Well Homes*, a healthy-housing initiative funded by MoH. We also visited a further

75

households under our *Warm Fuzzies* programme

We offset **120%**

of all our carbon emissions, making us a climate positive organisation

Our impact by the numbers

2019-2020

2,397

Sets of curtains given to **490** households

2,513 Sets of pre-loved curtains & **1,315** Pieces of fabric donated by generous locals and local organisations

3,128 hours from the amazing Curtain Bank volunteer team

177

Green Team Gathering attendees

107

Education workshops delivered to a total of **1,687** participants

8

Your Sustainable Home webinars during Level 4

515

Hours given by volunteers in our EcoCentre

66

Events hosted at the EcoCentre

11,173

visitors to our EcoCentre

14.4

Tonnes of e-waste diverted from landfill, including:

- 58kg Oral care
- 30kg Writing instruments
- 16kg Metal caps
- 12kg Plastic caps
- 100 Bikes for ReBicycle
- 504 Cell phones
- 42 Car seats

We've warmed up **1,990** Homes with

238,671m² of insulation

We've also completed

2,502 Warmer Kiwi Homes assessments
754 Healthy Homes Standards assessments

Our work

Smart Homes
We help people find energy-efficient solutions for healthier homes. We provide independent advice, supply and install only the best insulation, heating, ventilation and lighting products.

Education
We work with organisations, schools and community groups to provide practical ways to live and work more sustainably. We run workshops on everything from reducing waste, to gardening, to upcycling pallets into planter boxes to buzzing about bees. We are now adept at webinars.

Recycling Programmes
We are Wellington's central drop-off point for e-waste, mobile phones, old bicycles, child car-seats, plastic lids, metal lids, used stationery and oral care products.

Ecoshop
Our Ecoshop is home to a variety of products and gifts that support a sustainable lifestyle. Shop online or come and see us in store.

Wellington Curtain Bank
We take donations of curtains and fabric from homes and businesses and upcycle them into made-to-measure, lined curtains for homes in need.

Warm Fuzzies
We give comprehensive support to vulnerable people and families with health concerns because of cold, damp housing. We are a key partner in the regional healthy housing programme, *Well Homes*.

Fair Energy
We advocate for strong local and regional policies that improve housing quality and reduce energy costs and develop programmes that alleviate energy hardship.

Thank you

None of this would have been possible without the expertise and support of these people:

Funders

Partners + in-kind services

Again Again, All Saints Anglican Church Hataitai, AlSCO, Bunnings, Citizens Advice Bureau (Otaki, Kilbirnie, Porirua), CoGo, Community Energy Network, Community Networks Wellington, CQ Hotel, Earthlink, Eco Design Advisors, Eco Geeko, EECA, EKOS, Energise Otaki, Environment Hubs Aotearoa, Enviroschools, ERANZ, Fabric Warehouse, Green Building Council, GrowSpace, Housing New Zealand, Hutt City War Memorial Library, Innermost Gardens, Kaibosh Food Rescue, Kaicycle, Kāpiti Coast District Council, Lewis's, Method Recycling, Michael Fowler Centre, NZAEE, Organic Wealth, Peoples Coffee, ParrotDog, Petone Library, Porirua Whānau Centre, Radio New Zealand, ReBicycle, Regional Public Health, Royal Society of NZ, Schickedanz Design, School of Nursing, Midwifery and Health Practice, Seat Smart, Spotlight, Sustainable Business Network, The Cotton Store, The Workroom Petone, Tu Ora-Compass Health, Tu Kotahī Māori Asthma Trust, University of Otago, Volunteer Wellington, Wainuiomata Community Centre, Wakefield Hospital, WREEF, and Zero Waste Network.

Board

Amardeep Sandhu (co-chair), Josie Adlam (co-chair), Leigh MacDonald, Mat Walton, Sea Rotmann, Jane Hardy

Valued staff, past and present

Alan Platt, Alistair van Hattum, Amanda Ashby, Andrew Mcleod, Anthony Taylor-Edwards, Asia Brownlie, Caroline Arrowsmith, Caroline Drury, Callum Brenman, Chris Mischeski, Colin McCall, Craig Auty, Dahlia Chrosinksi, Dan Robinson, David Pierce, David Raw, Derek Adaway, Desiree Tatana, Diana Macdonald, Donna-Marie Muncey, Faith Courtney, Felix Hirling, Georgie Ferrari, Giovanni Morales, Ian Luscombe, Isaac Martin Del Campo Sotelo, Isabelle Leduc, James Bryant, James Higgins, Jamie Boyd, Joanne Bulmer, Jordan Sampson, Juliet Daneil, Karl Wheddon, Kate Lodge, Kathryn Handley, Katie Lowe, Kere Solomon, Kim Tabrum, Kimberley Moore, Linda Downes, Lynley Wilson, Marie Guerreiro, Marty Mullin, Matt Young, Megan Ramji, Mina Holder, Nellie Cotter Paul Ripley, Penny Downing, Perry Hyde, Philip Squire, Polly Griffiths, Rob Claridge, Rob McGee, Rosie Spearing, Sam Kearns, Sera Partsch, Serena Finlay, Shane Thomas, Sophie James, Susan Lemon, Susie Robertson, Tom Boocock, Tom Chea, Tori Perez, Van Dy Kim, Vishal Gurudutt and Yvette Horn.

Endlessly energetic volunteers

Becks Jonhston, Celia Murphy, Clare Smith, David Raw, Deana McMullen, Dhanushka Kulantunga, Eliza Squire, Faye Tohby, Garrick Zukerman, Hattie Carr, Helen Hindmarsh, Helen McLean, Jamaude Williamson, Jane Kitchenman, Jane Stewart-Dickson, Kathryn Handly, Kathy Griffin, Lesley Udy, Liz Christensen, Lynda Young, Lyne Pomare, Maggie Harty, Margaret McCarthy, Mathew Cowie, Matthew Squire, Max Hewitt, Mehdi Dehghani, Melelisa Togitama, Mike Barrie, Ngaio Double, Paula Hine, Phoebe Squire, Rae Elliot, Rebecca Pierce, Rommel Daneil, Sarah Dickson, Suaad J, Sue Brown, Susanna Hay, Stella Thorp, Tallulah Farrar and Veronica Andrews

Our vision
An environmentally, socially, economically, and culturally sustainable Wellington region.

Our values



About us

Sustainability Trust helps people to create warmer homes and reduce their impact on the environment.

We're Wellington region's energy efficiency experts, providing advice and selling products which result in drier, healthier homes.

We're a social enterprise, which means all of our profits are invested into our award-winning community programmes that empower everyone to live more sustainably.

Financials at a glance

Year ended June 30, 2020

Income	\$2,254,935
Net Expenses	\$4,057,281
Cost of goods sold	\$1,855,455
Community Investment	\$499,010
Net loss	-\$1,259,998
Total Assets	\$2,557,131
Net Assets	\$1,431,223
Liabilities	1,125,908

2019 – 2020

ANNUAL SNAPSHOT

Sustainability Trust Class of 2020



A word from the Chairs and Chief Executive

What a year of challenges and opportunities, for Aotearoa New Zealand, environmental issues and us as a Trust!

The year began with great promise for our environment and for healthy homes with two key pieces of legislation coming into force on July 1, 2019. The Healthy Homes Standards meant that all Kiwis who live in rental properties will be guaranteed a level of housing that ensures good ventilation, cosy insulation and the ability to heat the living areas to at least 18 degrees. We know this will reduce the number of hospital presentations for respiratory illnesses as well as help reduce energy hardship. The plastic bag ban saw all Kiwis ditch single use plastic bags and embrace more sustainable products for their shopping. The way we all adapted to this momentous change gives us great hope for all the other changes we must enforce to reduce our impact on Papatūānuku.

In November 2019 the Zero Carbon Bill was enacted, this Act is an incredibly significant piece of legislation that provides a framework for Aotearoa New Zealand to develop and implement clear and stable climate change policies. Ultimately it means reducing our greenhouse gas emissions by 30 per cent below the 2005 levels by 2030 while also contributing to the global efforts outlined in the Paris Agreement.

We are energised and excited by the passing of this legislation and what it means for our work. In the coming year we will be focusing more of our efforts on advocacy and the promotion of opportunities that come from this and other important pieces of legislation relating to the environment and climate change.

This year also saw a change in leadership for the Trust. After 10 years as Chief Executive, Phil Squire decided it was time to hand the reins over to Georgie Ferrari who joined us in January 2020. We're very grateful that Phil opted to stay with the Trust, focusing his attention on energy hardship. Having Phil close by in the first few months of our new CE's time has been a blessing, particularly given that six weeks after Georgie started the Covid-19 pandemic hit and the Trust ceased most of our operations for the lock down period.

There's no denying that the team is resilient and hardworking. Through our excellent team work and "can do" attitude, with strong support from the Board and the brilliant assistance of the government's wage subsidy scheme, we navigated our way through the first wave of the pandemic, keeping all staff employed and paid at 100% of their wages over the time. We were also able to offer some of our services, as an essential service, meaning we could continue to provide curtains to families in need through the Wellington Curtain Bank and sell heaters through our online store.

Did someone mention the Curtain Bank? This flagship programme of Sustainability Trust celebrated its 10-year birthday this year. Over those 10 years we've given 16,670 sets of curtains to 4,636 homes, we've diverted thousands 1000s of metres of material from landfill and worked with hundreds of volunteers to achieve these amazing statistics. This service of the Trust truly makes our hearts sing and represents all that's good about our mahi!

Have a look through this annual snapshot to learn about all the other great things we do at the Trust. We think our achievements as one of the region's leading environmental social enterprises are truly impressive, and we hope you do too.

Georgie Ferrari
Chief Executive

Amardeep Sandhu
Board co-chair

Josie Adlam
Board co-chair

This year's proudest moments

After ten years of sound leadership under Phil Squire, we welcomed in our **new Chief Executive - Ms Georgie Ferrari.**

With support from WCC, we teamed up with local breweries to pave the way for Wellington to become the **Coollest Sustainable Beer Capital** in the world.

Also with support from WCC, we began our joint venture with Kaicycle and GrowSpace to set up two **Community Compost Hubs** - a first for Wellington.

Thanks to a funding boost from EECA, we became the proud owners of an **LDV EV80 electric van** and home to the first **AC Thundergrid EV charger** in Wellington CBD.

We won Bike Greater Welly's 'Love to Ride' #BossesOnBikes competition and scored ourselves a **brand-new e-bike.**

Thanks to a new relationship with The Tiny Plastic Factory and Macaulay Metals, we are now a central city drop off for **plastic and metal lid recycling.**

Despite a global pandemic bringing our economy to a grinding halt, we **continued to pay 100% of our staff 100% of their wages.**

This year we celebrated a major milestone - **a decade of providing free curtains** through the Wellington Curtain Bank. This means that **we've given 16,670 sets of curtains to 4,636 homes.**

Full financial statements are available on request, please get in touch.

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