

385
Installations of energy-efficient heating in Wellington homes, including
63 Radiant Heaters
47 Ducted heat pumps
275 heat pumps

We installed
8
Ventilation Systems
21
Showerdomes
23
Extractor Fans

Wilderkids provided
35
days of school holiday programme outdoor adventures which was attended by
1,179
children aged 5-12

3,900
Employees helped as part of the Your Sustainable Workplace programme

113
Homes' lighting replaced with energy-efficient LED lightbulbs- that's about 1130 LEDs!

312
Home Energy Saver assessments completed
161
Households took up an energy or water-saving measure

250
Healthy homes assessments for low-income households experiencing health issues linked to cold, damp housing

This included
179
Visits for Well Homes, a healthy-housing initiative funded by The Ministry of Health. We also visited a further
71
households under our own Warm Fuzzies programme

610
Hours given by volunteers in our EcoCentre
77
Events hosted at the EcoCentre
12,813
visitors to our EcoCentre

2,201
Sets of curtains given to **467** households
2,309 Sets of pre-loved curtains & **1,166** white sheets donated by generous Wellingtonians
3176 hours given by the amazing Curtain Bank volunteer team

116
Sustainable workshops run
107
Education workshops delivered
2,581
People took part in education sessions

1,439
Homes we've warmed up with insulation
172,587 m²
of insulation installed in Wellington homes - that's over
17
rugby fields!

13
Tonnes of E-waste diverted from landfill

Our impact by the numbers

2018 - 2019 Read more at: www.sustaintrust.org.nz



Design by Tallulah Farrar

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Sustainability Trust
 Sustainability Trust

Sustainability Trust helps people to create warmer homes and reduce their impact on the environment.

An environmentally, socially, economically, and culturally sustainable Wellington region.

Social equity, sustainability, partnership and accountability.

About us

Our vision
 We're Wellington region's energy efficiency experts, providing advice and selling products which result in warmer, drier, healthier homes. Our profits are invested into award-winning community programmes that empower everyone to live more sustainably.

Our values
 Sustainability Trust helps people to create warmer homes and reduce their impact on the environment.

Smart Homes
 We help people find energy-efficient solutions for healthier homes. We provide independent advice, supply and install only the best insulation, heating, ventilation and lighting products.

Education
 We work with businesses, schools and community groups to provide practical ways to live and work more sustainably. We do everything from workshops to waste audits to full-scale behaviour change programmes.

Recycling Programmes
 We are Wellington's central drop-off point for e-waste, old bicycles, child car seats, used stationery and oral care products.

EcoShop
 Shop online (or in-store at our EcoCentre) for home/lifestyle products and gifts that support a sustainable lifestyle.

Wellington Curtain Bank
 We provide free, lined curtains for low-income families, which we upcycle from curtain and fabric donations from Wellington homes and businesses.

Advocacy & Support
 We give comprehensive support to vulnerable people with health issues because of cold, damp housing. We are a key partner in the healthy housing programme *Well Homes*.

Our work

Thank you

None of this would have been possible without the energy, expertise and support of these people:



Partners + in-kind services
 Again Again, All Saints Anglican Church Hataitai, AlSCO, Bay Plaza Hotel, Bunnings, Capital Gateway Motor Inn, Citizens Advice Bureau (Otaki, Kilbirnie, Porirua), CoGo, Community Energy Network, Community Networks Wellington, Dwell Housing Trust, Eco Design Advisors, Eco Geeks, EKOS, Environment Hubs Aotearoa, Enviroschools, Evolocity, ERANZ, Fabric Warehouse, GrowSpace, Housing New Zealand, Hutt City Library, Innermost Gardens, Kaibosh Food Rescue, Kaicycle, Kāpiti Coast District Council, L'affare, Lewis's, Method Recycling, NZAEE, Organic Wealth, Peoples Coffee, Porirua Whānau Centre, Radio New Zealand, Recycle, Regional Public Health, Royal Society of NZ, Schickedanz Design, Seat Smart, Sustainable Business Network, The Workroom Petone, Tu Kotahi Māori Asthma Trust, TVNZ, Volunteer Wellington, Wainuiomata Community Centre, Wakefield Hospital, Wellington Botanical Gardens, Wellington Timebank, West Plaza Hotel, Worker Be Oasis, WREEF, Zero Waste Network

Board
 Amardeep Sandhu (co-chair), Josie Adlam (co-chair), Leigh MacDonald, Mat Walton, Sea Rotmann, Jane Hardy

Valued staff, past and present
 Alistair van Hattum, Andrew Mcleod, Anthony Taylor-Edwards, Caroline Arrowsmith, Chris Mischkeski, Chris Philippott, Colin McCall, Craig Auty, David Pierce, Deepa-Rose Sealy, Derek Adaway, Desiree Tatana, Diana Macdonald, Donna-Marie Muncey, Ian Luscombe, Isaac Martin Del Campo Sotelo, Isabelle Leduc, James Bryant, James Higgins, Jamie Boyd, Joanne Bulmer, Jordan Sampson, Joshua Solomon, Juliet Daneil, Karl Wheddon, Kate Beer, Kathryn Handley, Katie Lowe, Kim Tabrum, Kimberley Moore, Linda Downes, Lynley Wilson, Marie Guerreiro, Marty Mullin, Matt Young, Megan Ramji, Miranda Struthers, Nina Atkinson, Paul Ripley, Penny Downing, Philip Squire, Polly Griffiths, Rob Claridge, Rob McGee, Ross Inness-McLeish, Sera Partascha, Shane Thomas, Susan Lemon, Susie Robertson, Tom Chea, Tori Perez, Van Dy Kim, Vishal Gurudutt, Yvette Horn

Endlessly energetic volunteers
 Aamer Shalash, Abi Yuen, Becks Johnston, Celia Murphy, Christine Brimer, Clare Smith, David Raw, Faye Tohbyn, Felix Hirling, Garrick Zukerman, Helen Hindmarsh, Helen McLean, Jaisen Mariposa, Jane Stewart-Dickson, Jean Morgan, Jolie Zhu, Kathryn Handley, Liz Christensen, Lizzie Tasderas, Lynne Pomare, Maggie Jardine, Margaret McCarthy, Marion Leinert, Jane Kitchenman, Marion Lienert, Mark McCann, Matt Squire, Mike Barrie, Ngaijo Double, Paula Hine, Rae Elliott, Rebecca Pierce, Renee Corlette, Sonja Urban, Tallulah Farrar

Sustainability Trust's
ANNUAL
SNAP
SHOT
 2018 – 2019

Greetings from the Chief Executive and Board co-chairs

There is a definite sense that people are starting to take environmental issues seriously. Over the past year we have seen policy shifts including the Zero Carbon Bill, Healthy Homes Standards, and Product Stewardship up for consultation and either on their way, or having been passed into law. It is great to see the efforts we have made over the past fifteen years start to bear fruit.

The Trust works at both the coal face and at influencing policy which gives us a unique perspective on the issues that face us all. From working with school-aged children on environmental issues to providing home upgrades for low-income families, we address a wide range of urban sustainability challenges. Being social entrepreneurs means we get to challenge ourselves, grow, and stay ahead of the environmental crisis as it makes its way into the mainstream.

We continue to expand our commercial activities especially in waste minimisation, insulation, heating and ventilation as well as other opportunities arising from the introduction of the Healthy Homes Standards. Growth in our delivery and levels of in-house expertise contributes massively to our ability to drive change. We highly value the support from our funders, commercial clients and partners and look forward to continuing to provide quality solutions for our region.

The next year will also see change in leadership with Phil Squire, our Chief Executive for the past 10 years step into a project manager role. We welcome the appointment of a new CE, Georgie Ferrari who brings leadership experience in social equity and philanthropic organisations. We know her strong strategic focus will assist the Trust in its essential work for another fifteen years.

We invite you to take a look through this report to understand the impacts Sustainability Trust is having on the region and New Zealand. We are always happy to have feedback on our direction and programmes and look forward to working with you over the coming years.

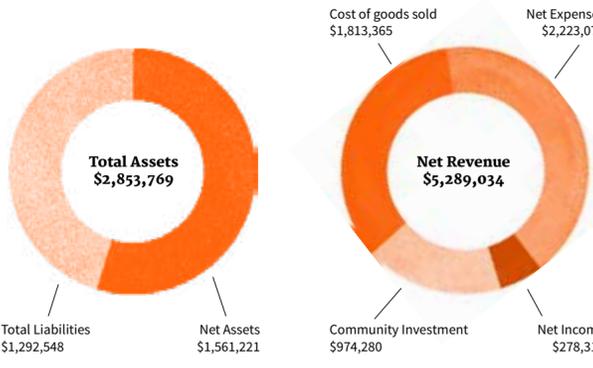
Philip Squire
Chief Executive
Amardeep Sandhu
Board co-chair
Josie Adlam
Board co-chair



The Sustainability Trust Team

Financials at a glance

Year ended June 30, 2019



Full financial statements are available on request, please get in touch.

This year's proudest moments

The Minister for Housing, Phil Twyford, launched the new **Healthy Homes Standards** at Sustainability Trust, requiring all rental properties to meet minimum standards for heating, ventilation, insulation, moisture ingress and draughts.



The Government introduced an insulation and heating subsidy for low-income households under the **Warmer Kiwi Homes** programme. This gave us the opportunity to help even more people across the Wellington Region.

The Associate Minister for the Environment, Eugene Sage launched the proposed priority **product stewardship** consultation document at the Sustainability Trust. The announcement signalled a shift for certain industries to take responsibility for the end-life of their products.



We **expanded our recycling programmes**. Not only do we accept child car-seats, bicycles, curtains and e-waste, but now we also take oral care products and stationery.

We teamed up with Dwell Housing Trust to provide good quality **double-layered curtains and heaters** for their new housing build on Mahora Street in Kilbirnie, Wellington.



We integrated and upgraded our databases to make sure we deliver the same **seamless service** to our customers as our business grows.

We **planted 90 fruit trees** for the community to enjoy as a part of WCC's Fruit Tree Guardian programme.



Our laneway got a lane-lift. Thanks to Wellington City Council we now have new lighting, art and pretty planter boxes.

We've increased our vehicle fleet by adding **two hybrids, and we have an e-van arriving** in 2020!



Wellington Curtain Bank provided **over 2,201 sets of curtains** and 186 curtain tacks to 467 families.

You helped **keep a mountain of e-waste out of landfill** by dropping it off at the EcoShop, including; 817.9kg of batteries, 197 printers 274 televisions, 42 microwaves and 36 vacuum cleaners.

