

244

The number of home assessments carried out for people experiencing health issues as a result of cold, damp homes

65%

The percentage of families assessed who reported improved health as a result of our recommended actions

100 HEATERS

370 BEDDING PACKS

provided for those families

Our impact by the numbers

2016 – 2017 Read more at: www.sustaintrust.org.nz

28

BUSINESS WASTE AUDITS CARRIED OUT

10 tonnes

OF E-WASTE DIVERTED FROM LANDFILL

2194

curtain sets given to 572 HOUSEHOLDS

THANKS TO 2395 DONATIONS OF FABRIC AND CURTAINS FROM THE PUBLIC AND

2200

volunteer hours in the Curtain Bank

175

kids took part in our first Wilderkids school holiday programme

344 MOBILE PHONES

1064 kg PRINTERS

1215 kg PCS + LAPTOPS

400 kg BATTERIES

the number of homes we've warmed up with insulation;

813

89916 m²

of insulation – that's the equivalent of

1.8

WESTPAC STADIUMS!

94

EDUCATION WORKSHOPS

1473

WORKSHOP PARTICIPANTS

536

Home energy assessments carried out

130

Homes took up energy or water saving measures

557

hours given by volunteers in our EcoCentre

5884

ECO CENTRE VISITORS

428

installations of energy efficient heating, including

222 HEAT PUMPS

9 DUCTED HEAT PUMPS

190 RADIANT HEATERS

7 WOOD BURNERS



SUSTAINABILITY TRUST

This year's proudest moments

We've gone electric! First came the electric vehicle charger – installed for free by EV enthusiasts in our small carpark in Forresters Lane last year. Then came an electric bike, then finally an electric car. Electric vehicles are key to reducing Wellington's carbon footprint and we're proud to have started making the change in our own organisation.



We were delighted to be recognised at the Sustainable Business Network Awards in November. The Trust won the **Airbnb Community Impact Award** for its work supporting families to create healthier, more energy efficient homes and helping schools and businesses to reduce their carbon footprints.

We're better **supporting Wellington people to divert waste from landfill** with new community partnerships. Our EcoCentre is now a drop-off point not just for e-waste and preloved curtains, but expired and damaged child car seats and preloved bikes. We collected 14 seats for Seat Smart to strip and recycle, and 88 bikes have gone to Rebicycle who refurbish them and give them to families in need.



We're now carbon neutral! Thanks to a partnership with Ekos, we're now offsetting the estimated 43 tonnes of emissions we put into the atmosphere. Our contributions support a South Island rainforest restoration project.

We carried out a **record number – nearly 250 – of healthy homes assessments** for families experiencing health issues as a result of their cold, damp homes through our Warm Fuzzies programme and part in the Well Homes regional partnership.



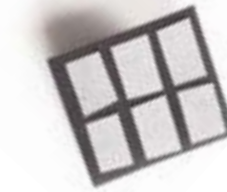
Wellington Curtain Bank extended its season by two months to meet demand. It supported 572 low income families with free, lined curtains for their homes.

With a change in laws for people who are renting out their homes, **we developed a new Rental Asset Report service.** It allows landlords to quickly see if they're up to code or not, and offers solutions. This year we produced a whopping 1206 reports for landlords.



We developed a new school holiday programme which gets kids aged 5 to 12 connected with nature. The first run of Wilderkids in July sold out, with 175 kids getting up close and muddy in Wellington's Town Belt. It's now a regular programme every school holidays.

We supported Zealandia to reduce their carbon emissions with a major project to help them go solar. The panels we installed have generated about 10,500kW hours since September 2016!



Hello from the Leadership team

Sustainability Trust has achieved a lot this year, but there's plenty more work to do.

Achieving real change in the community takes two approaches – a grassroots, bottom-up tack and top-down work with policymakers.

In the last decade we've had a strong focus on the bottom-up stuff, addressing the symptoms of the issues faced by the community. For example, installing insulation in cold homes, or providing free, lined curtains to low-income families.

This year we'd like to build on our work with government and policymakers to ensure we're working to address the causes of the problems too.

In many ways, the solutions to our social and environmental challenges are simple – but they take time.

For example, to change the building code to ensure each new home built is insulated, ventilated and heated requires many years of consultation and technical input.

To achieve product stewardship programmes to develop sustainable end-of-life destinations for products like electronics also takes time.

Organisations like Sustainability Trust, along with our partners and friends, are committed to working at the coalface but also growing our voice. We'll be providing leadership and robust feedback to our regulators on the realities our community and our environment are facing.

We are immensely privileged to work with a group of people who live and breathe the values we fight for. It is a rare thing to be part of and we are grateful for the support of the many funders, partners, friends and clients who support our work.

Special thanks to our long-serving, but now former, chair Chris Howe for his work over the years.

Ngā mihi maioha

Philip Squire
Chief executive

Amardeep Sandhu
Board co-chair

Josie Adlam
Board co-chair



THE SUSTAINABILITY TRUST TEAM

Financials at a glance

Year ended June 30, 2017

| | | | |
|----------------------------|----------|----------------------|------------|
| Income: \$3,538,000 | | | |
| \$1.372m | \$1.446m | \$681k | \$39k |
| Cost of goods sold | Expenses | Community Investment | Net Income |

| | |
|----------------------------|------------|
| Assets: \$1,730,000 | |
| \$509k | \$1.221m |
| Liabilities | Net Assets |

Full financial statements are available on request, please get in touch.

Social equity, sustainability, partnership and accountability.

Our values

An environmentally, socially, economically, and culturally sustainable Wellington region.

Our vision

We're Wellington region's energy efficiency experts, providing advice and selling products which result in healthier and more sustainable homes. Profits are invested into award-winning community programmes that empower everyone to live more sustainably.

Sustainability Trust helps people to create warmer homes and reduce their impact on the environment.

About us

Our work



Smart Homes
We help people find energy-efficient solutions for their homes and businesses. From independent advice to supply and install of the best insulation, heating, ventilation and lighting.



Education
We work with businesses, schools and community groups to provide practical ways to live and work more sustainably. We provide workshops, waste audits, advice and resources.



E-waste
We are Wellington's central drop-off point for electronic waste, batteries and eco-bulbs.



EcoShop
We sell a wide range of home and living products, online and in-store, which support a sustainable lifestyle and reduce environmental impact.



Wellington Curtain Bank
We provide free, lined curtains for low-income families using recycled donations from Wellington homes and businesses.



Warm Fuzzies
We give comprehensive support to vulnerable people with health issues related to cold, damp housing and are a key partner in the healthy housing programme Well Homes.

Thank you to our generous funders



More thank yous

None of this would have been possible without the energy, expertise and support of these people:

Partners + in-kind services: All Good Bananas, ANZ, Capital Magazine, Chorus, Citizens Advice Bureau, Community Energy Network, Community Recycling Network, Eco Design Advisors, Energise Otāki, Environment Hubs Aotearoa, Enviroschools, Evolocity, Fabrics Direct, Fairfax Media, Five&Dime, Great Start Taita, Housing New Zealand, Hyundai New Zealand, Innermost Gardens, Kāpiti Coast District Council, Karma Cola, Kent Blechynden, Lewis's, Mercer Investments, Miranda Lees Design, NZ Institute of Fashion Technology, Peoples Coffee, Pomare Totara Community House, Porirua Whānau Centre, Rebicycle, Regional Public Health, Schickedanz Design, Seat Smart, Tu Kotahi Māori Asthma Trust, Volunteer Wellington, Victoria University of Wellington, Wainuiomata Community Centre, Wellington Timebank, Wellington Zoo, workerBe Oasis, Workwise, Z Energy, Zealandia

Board: Amardeep Sandhu (co-chair), Chris Howe (former chair), Jane Hardy, Josie Adlam (co-chair), Leigh MacDonald, Mat Walton, Sea Rotmann

Valued staff, past and present: Anthony Taylor-Edwards, Brendon Dale, Brendan Quinn, Cassia Weaver, Chris Mischeski, Colin McCall, Craig Auty, David Pierce, Deepa-Rose Sealy, Derek Adaway, Erin Leigh Todd, Flo McNeill, Gregory Street, Joanne Bulmer, Jonny Parker, Joshua Wright, Juliet Daneil, Kim Tabrum, Laura-Kate Howells, Linda Beatson, Linda Downes, Lynley Wilson, Mark Matthews, Marty Mullin, Megan Ramji, Michelle Whale, Miranda Struthers, Nada Piatek, Paul Ripley, Philip Squire, Rena Kohere, Richard Armstrong, Shane Thomas, Susan Lemon, Tessa Johnstone, Thom Adams, Tobias Raka, Tom Chea, Van Dy Kim, Vishal Gurudutt, Yvonne Grace

Endlessly energetic volunteers: Ania Upstill, Anneke Mace, Anniki Kalo, Cathy Trewby, Celia Murphy, Christian Williams, Claire Rye, Clare Penno, Clare Smith, Clayton McLane, Cleo Gilmour, Dana Carter, Daniel Salazar, Daniel Ferguson, Dave Russell, Faye Tohybn, Fred Hardy, Glen Towler, Hannah Campbell, Helen Hindmarsh, Hugh Ferguson, Jane Kitchenman, Jane Stewart-Dickson, Janine Maddison, Jasmine Toynbee, Jay David, Jean Morgan, Jeremy Peck, Jeroen Kole, Jerome Chandrahassen, John Rawls, Jolene Simoes, Julia Price, Kate Walmsley, Katherine Ingram, Katherine Narbey, Kelly Ann Barrett, Ken Munro, Kent Barrett, Krystal Duong, Laura Dillon, Laurie Foon, Lisa Cunningham, Lynne Pomare, Maggie Harty, Margaret McCCarthy, Marion Liener, Matt Squire, Meg Thorsen, Melanie Steff, Melalisa Togatama, Michelle Cooper, Michelle Turner, Miria Hudson, Natalie Farell, Ngaio Double, Nicola Jackman, Patrick Herd, Phillip Wickliffe, Rebecca Pearce, Rosemary Hannah Mitford-Taylor, Ruth Nichol, Sam Irwin, Sarah Macdonald, Shabab Shabab, Shannon Wallace, Sheldon Levett, Shreyasi Magumdar, Simran Rughani, Stephanie Page, Sue Prothero, Suzanne Maxted, Vicky Holben, Walter Pasina

Sustainability Trust's



2016 – 2017